

## FDA Requires side-effect statement

As of January 1, 2009, the FDA (Food & Drug Administration) will require pharmacies to provide patients with a toll free number for reporting adverse events encountered with their prescription medications.

This requirement does not include over the counter medications.

We have implemented this requirement on all new and refill

prescriptions for our patients. Attached to their medication will be a sheet of paper that contains

- Why the med is prescribed
  - Possible side effects
  - How it should be used
  - Other precautions
  - How it should be stored
  - Missed dose information
- including the now the new required FDA informational statement, which states.....



(verbatim statement)

*"Call your doctor for medical advice about side effects. You may report side effects to FDA at 1-800-FDA-1088"*

## Patient Consultation is Mandatory

It is a patient's right to be consulted on their prescriptions, regardless if it is a refill or a new prescription.

Consultation verifies the understanding of the patient's instructions on the prescribed medication. It allows the patient to have the time to ask questions about the medication and understand its usage and why it was prescribed.

A simple consultation includes\*:

- Directions for use and storage
- Precautions and relevant warnings
- Severe side effects
- Adverse effects
- Interactions that maybe encountered

**Have your patients come see us for their consultation today**

\*mandated by state law on new prescriptions only



## Pharmacy Website

Alvarado Pharmacy's newly redesigned website highlights our vaccination programs (including Flu Shots), patient rights, latest medical news our services and compounding services. We are continually adding information and soon new services to further promote interaction with your patients.

We have included a directory of local area doctors. If you do not see your office in this list please contact us to be added.

Visit the site at [www.AlvaradoPharmacy.com](http://www.AlvaradoPharmacy.com)

-William 619.287.5035x200

## Advertising

A website opens the door to low cost advertising, making patients, physicians, medical companies and hospitals aware of your services. If you don't have a website or are interested in advertising on our site, please contact us. We would be happy to see what we can do for your office.

We encourage a linking program to further promote your services and office. If you have a website and want to increase your site views a linking program could greatly help you. Give us a call or have your webmaster contact us for further details.

-William 619.287.5035x200

Alvarado Pharmacy  
5555 Reservoir Dr. #114 San Diego, CA 92120  
[AlvaradoPharmacy.com](http://AlvaradoPharmacy.com)

## Contacting us!

Main Number 619.287.5035

Patients or public please call our main number to contact us for any reason, please listen to the prompts as they will be changing shortly.

DOCTORS Offices 619.287.5083

You can now reach a pharmacist quickly by calling them direct, this line is reserved for our doctors, patients please use the main number.

FAX LINE 619.287.5098

for any correspondence with the pharmacy

REFILLS Line 619.287.5082

Patients or Doctors wishing to communicate prescription refill information to us, please do so on this automated line, which is checked every 1/2 hour.



Compounding Lab 619.287.5107

To reach our Compounding Pharmacist (Tad) for your patients needs our your questions about our compounding services.

To learn more about our compounding services see our web site at <http://www.alvaradopharmacy.com/Compounding>

## Medicare Beneficiary Rights Notices

Have your patients ever been told by their local pharmacy that the prescribed medication you just handed them is not covered? What about it's not on the formulary?

Do you they know their rights?

Who should they call? Should you call Medicare or Part D plan provider or should they?

Medicare has contracted with numerous insurance companies in order to provide better coverage

to it's recipients. Not all plans are the same and the formularies can vary from plan to plan.

Your patients should have the "Medicare Prescription Drug Coverage and Your Rights" hand out. It is available on our website at <http://www.AlvaradoPharmacy.com/MedicareRights>

It can help guide them towards what to do when their pharmacy has told them that their insurance company is not providing service for their prescribed medication.

Download a copy today along with the information their insurance company must provide to them for as a written explanation for denial of benefits.



## E-Scripts Question

Just over 3 years ago, we started making many changes to our pharmacy systems which include changing vendors for a greater range of features.

One of the features we are currently contemplating is E-Scripts.

E-Scripts allows for physicians and physicians ofices to send their patients' prescriptions through secure channels over the Internet to the pharmacy.

As more clinics and offices convert to paperless technology, E-Scripts creates the paperless bridge for your patients' prescriptions. It usually requires one extra step to send your patients' prescription to our pharmacy during their visit.

We would like to know

1) Is your office currently using E-Scripts? and who is your processor?

OR

2) We don't have E-Scripts, but we will look in to it.

Feel free to give William a call to discuss your answers. 619.287.5035x200

**■** We certainly hope you have enjoyed this brief community newsletter. If you have suggestions for future newsletters we would love to hear from you. A copy of this newsletter is on our site.

Alvarado Pharmacy  
5555 Reservoir Dr. #114  
San Diego, CA 92120  
619.287.5035

[AlvaradoPharmacy.com](http://AlvaradoPharmacy.com)

